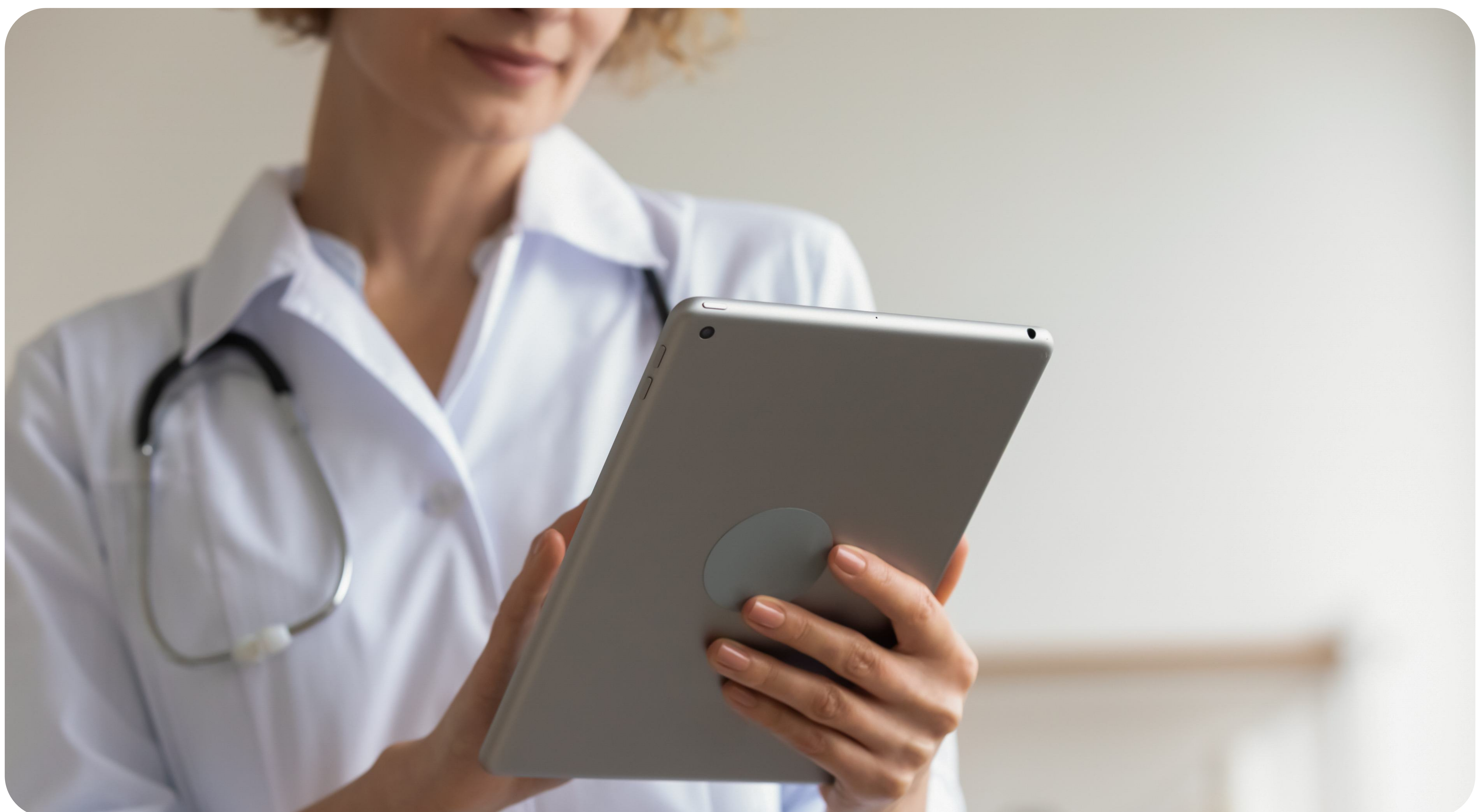


Fullscript Integration:

Provider Workflow Guide

Purpose

This guide provides step-by-step instructions for accessing and using Fullscript within athenahealth, enabling providers and clinical staff to efficiently create and send supplement plans while leveraging standardized workflows, protocols, and clinical decision support tools to support quality and safety.



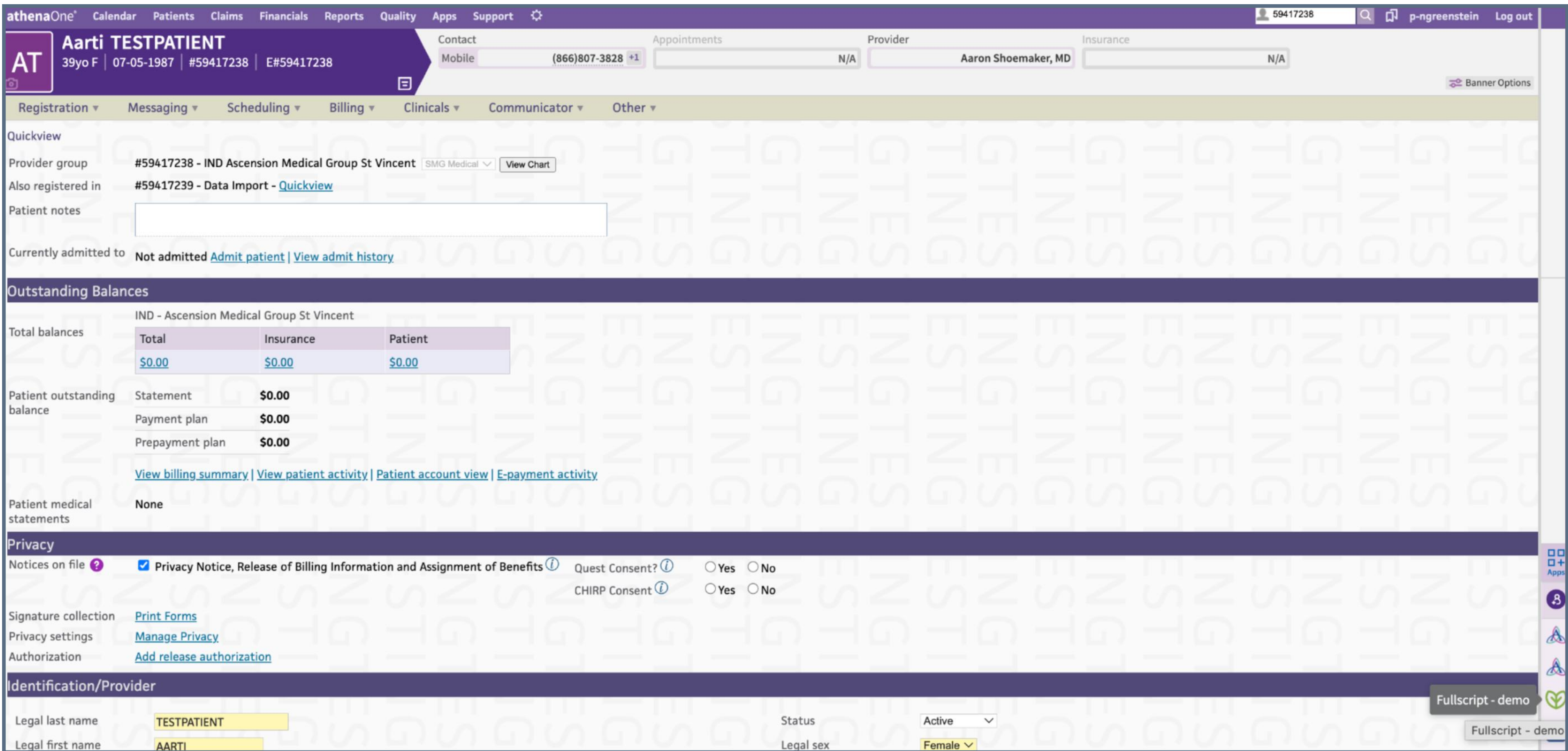
1. How to Access Fullscript in athenahealth

Fullscript is embedded directly within athenahealth, allowing providers and clinical staff to build supplement plans without leaving their workflow.

Option A: Access via the Apps dock in the Patient Profile

This is useful when you want to recommend supplements to a patient without having an open patient visit or encounter.

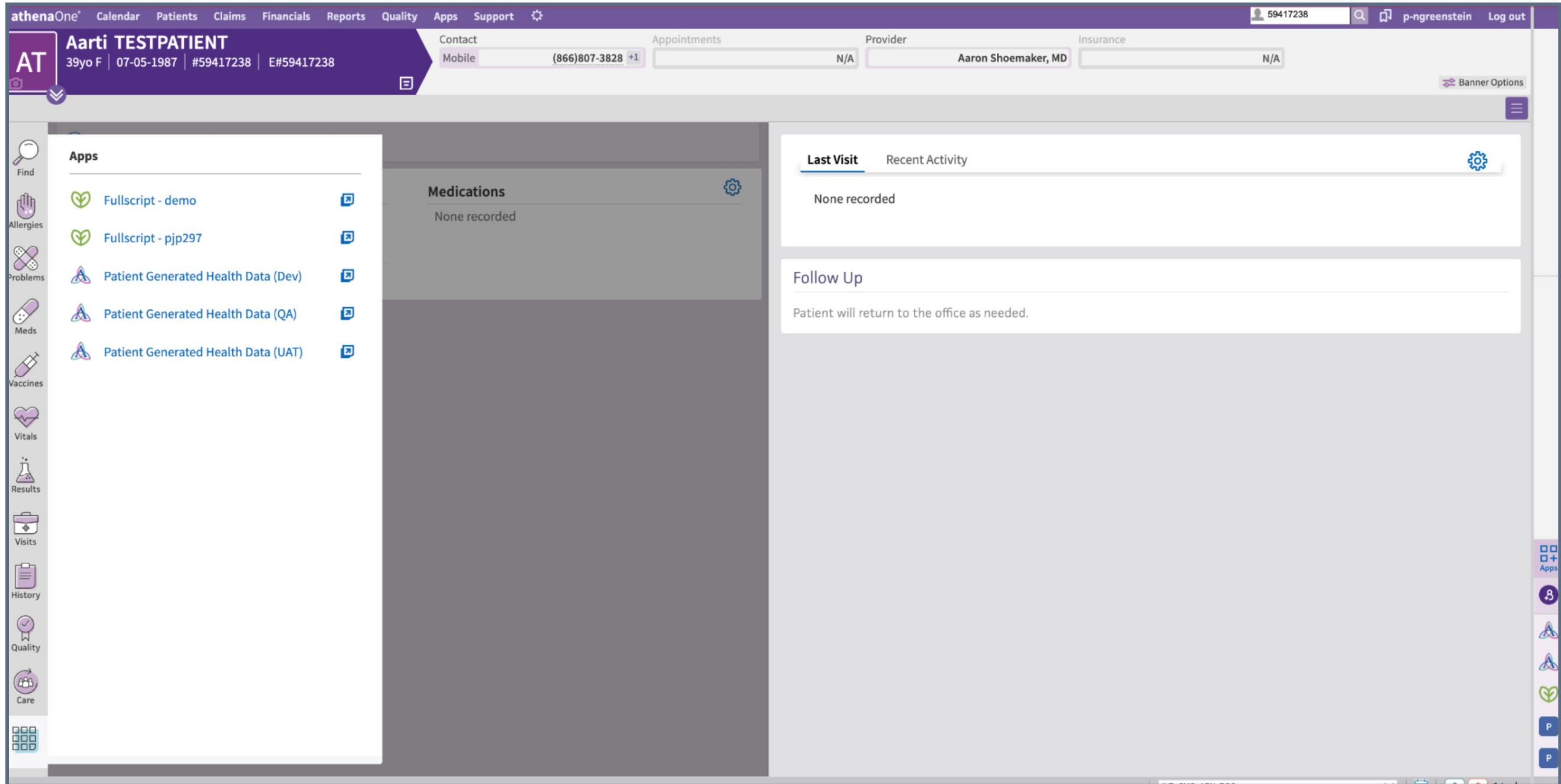
- 1. Log in to athenahealth.
- 2. Access a patient profile.
- 3. Navigate to the Apps dock on the right-hand side.
- 4. Select Fullscript from the list of available applications.



Option B: Access via App Tab from a Patient Chart

This is useful when you have a patient visit or encounter open, and are actively charting for the patient.

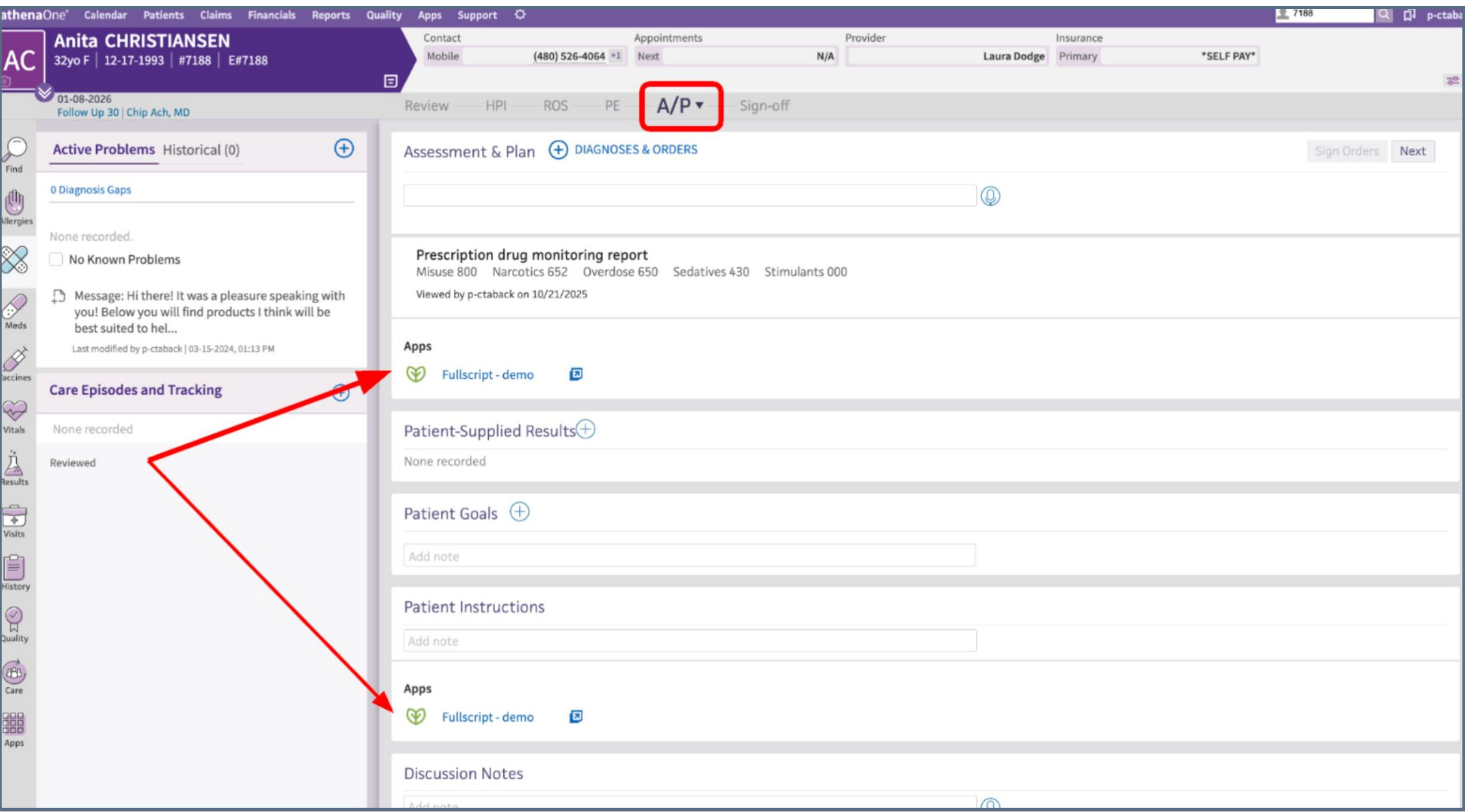
- 1. Open an individual patient chart.
- 2. At any instance of your patient chart view (in encounter, patient visit, review, etc), you can click on the “Apps” tab on the left hand navigation to access Fullscript.



Option C: Access via A/P (Assessment & Plan) of a Patient visit

This is useful if you are specifically in the Assessment & Plan of your patient visit (telehealth, regular visit, etc).

- 1. Navigate to the Assessment & Plan section (through any type of appointment, encounter, etc).
- 2. Select Fullscript to launch the embedded experience for that patient. It is accessible through “Assessment and Plan” and “Patient Instructions.”

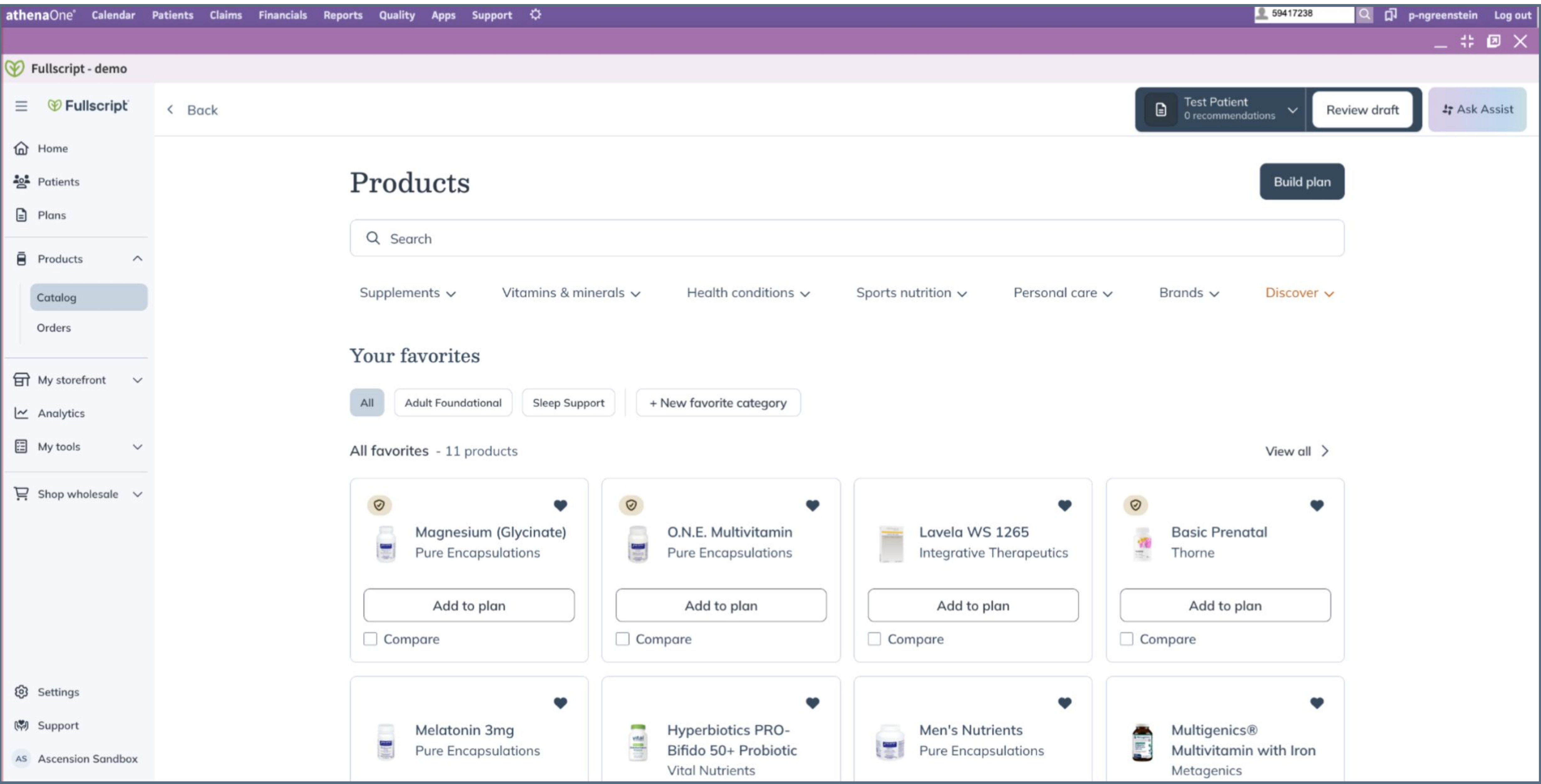


2. Step-by-Step Guide: Using Fullscript in athenahealth (Provider)

The following workflow demonstrates creating and sending a supplement plan using a sample patient scenario.

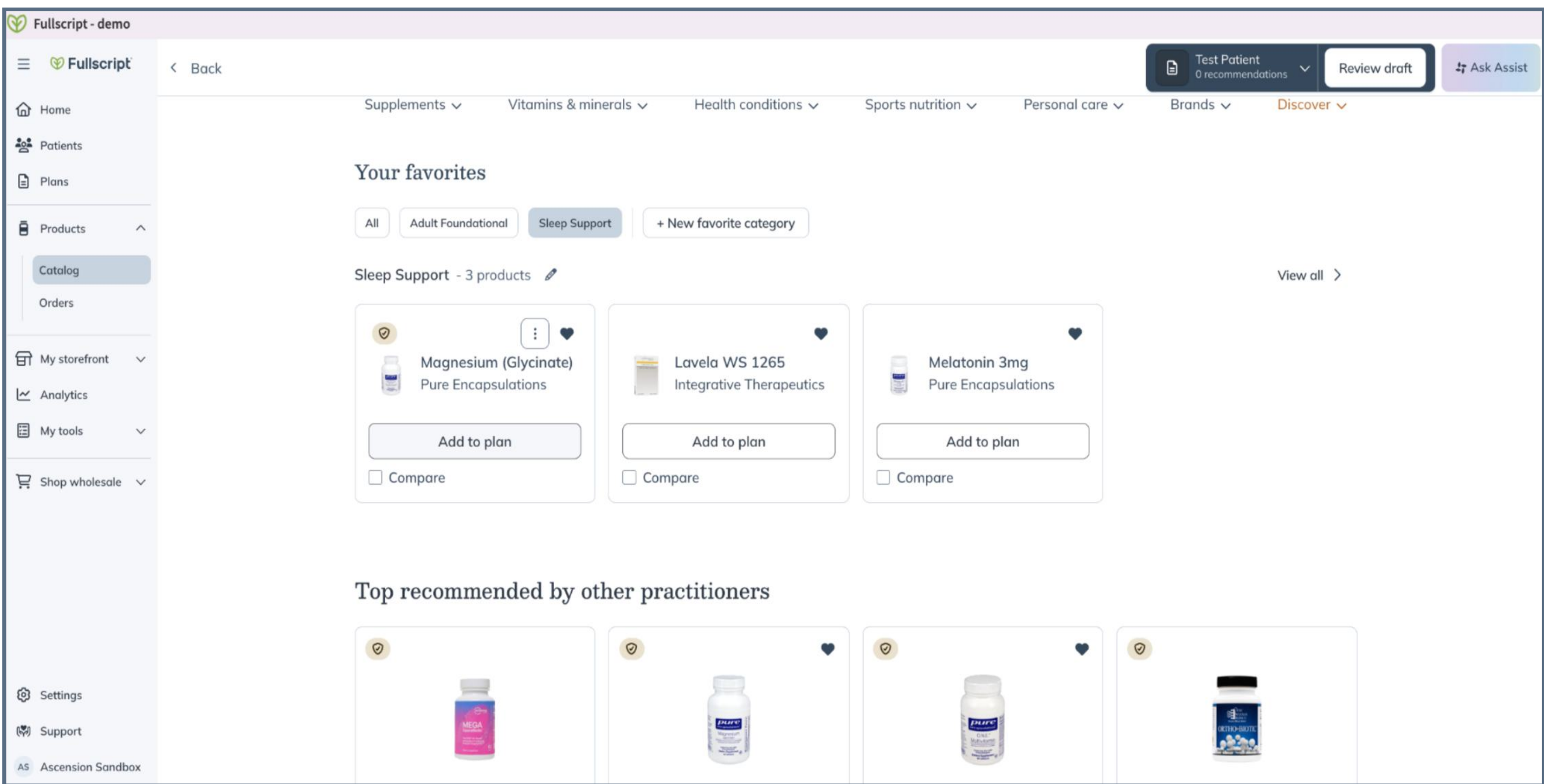
Note: If a patient is a minor, patient linking will be required, see below.

Creating a Supplement Plan

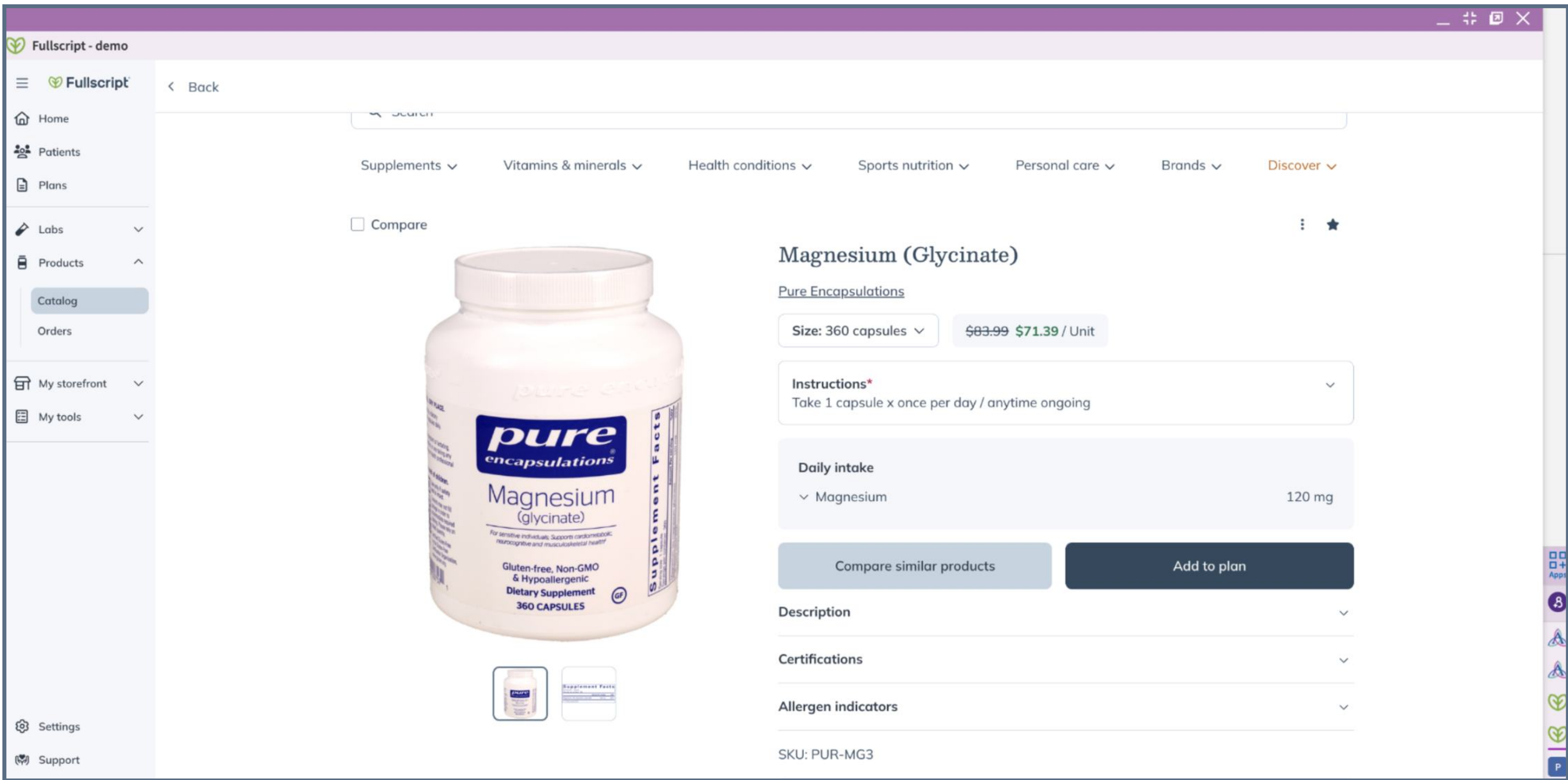


1. Launch Fullscript from the patient chart.
2. The Fullscript plan builder opens automatically within athenahealth.
3. Use Favorites to search for pre-vetted supplements, across category groupings (e.g. Adult Foundational, Stress & Adrenal Support, Menopause Support, etc.).
 - If preferred, the search bar can be used to find individual supplements relevant to a specific brand, condition and/ or overall wellness.
 - **Note:** Product price will reflect a 15% patient discount

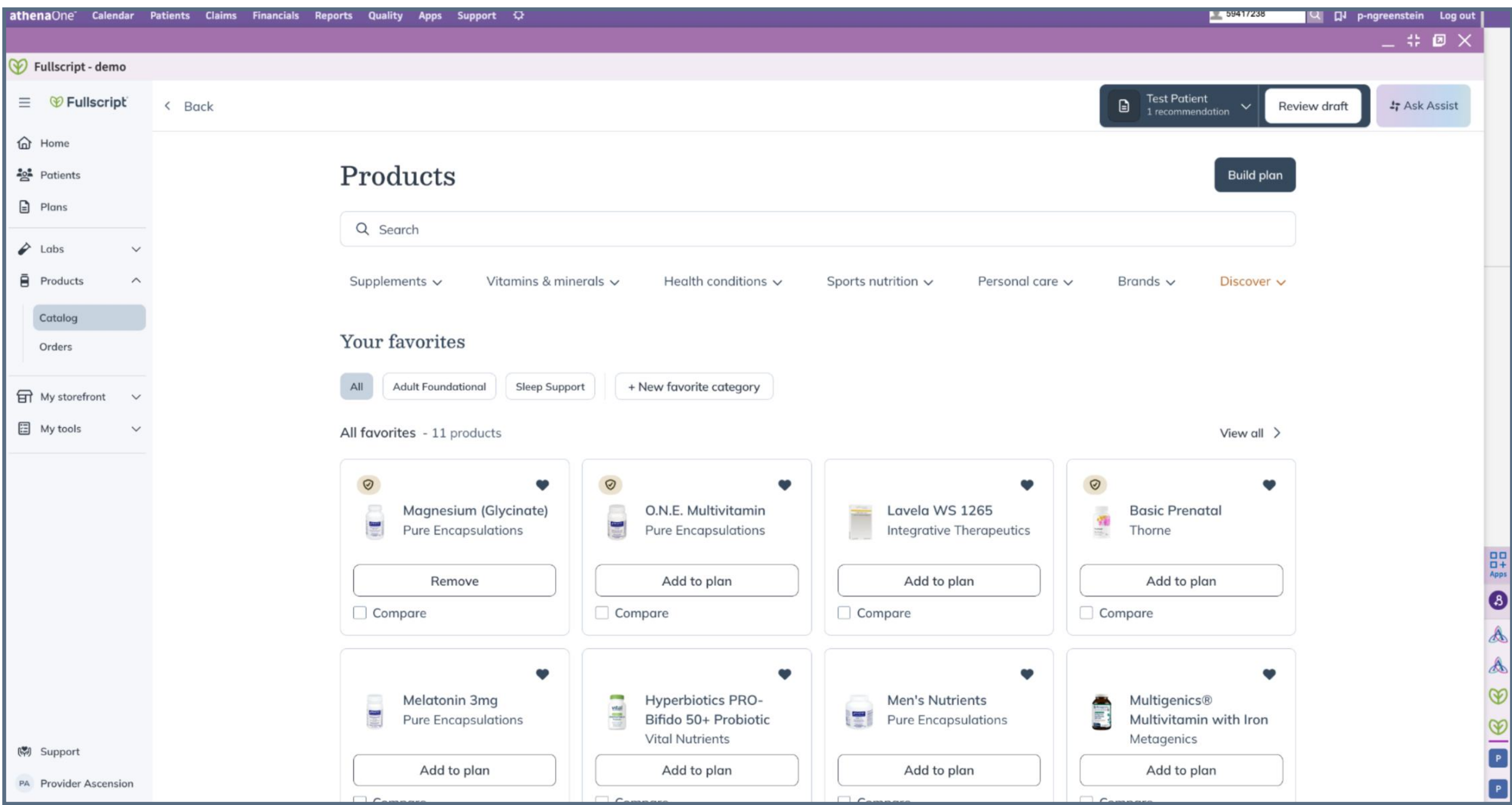
4. Add selected products to the patient’s plan.



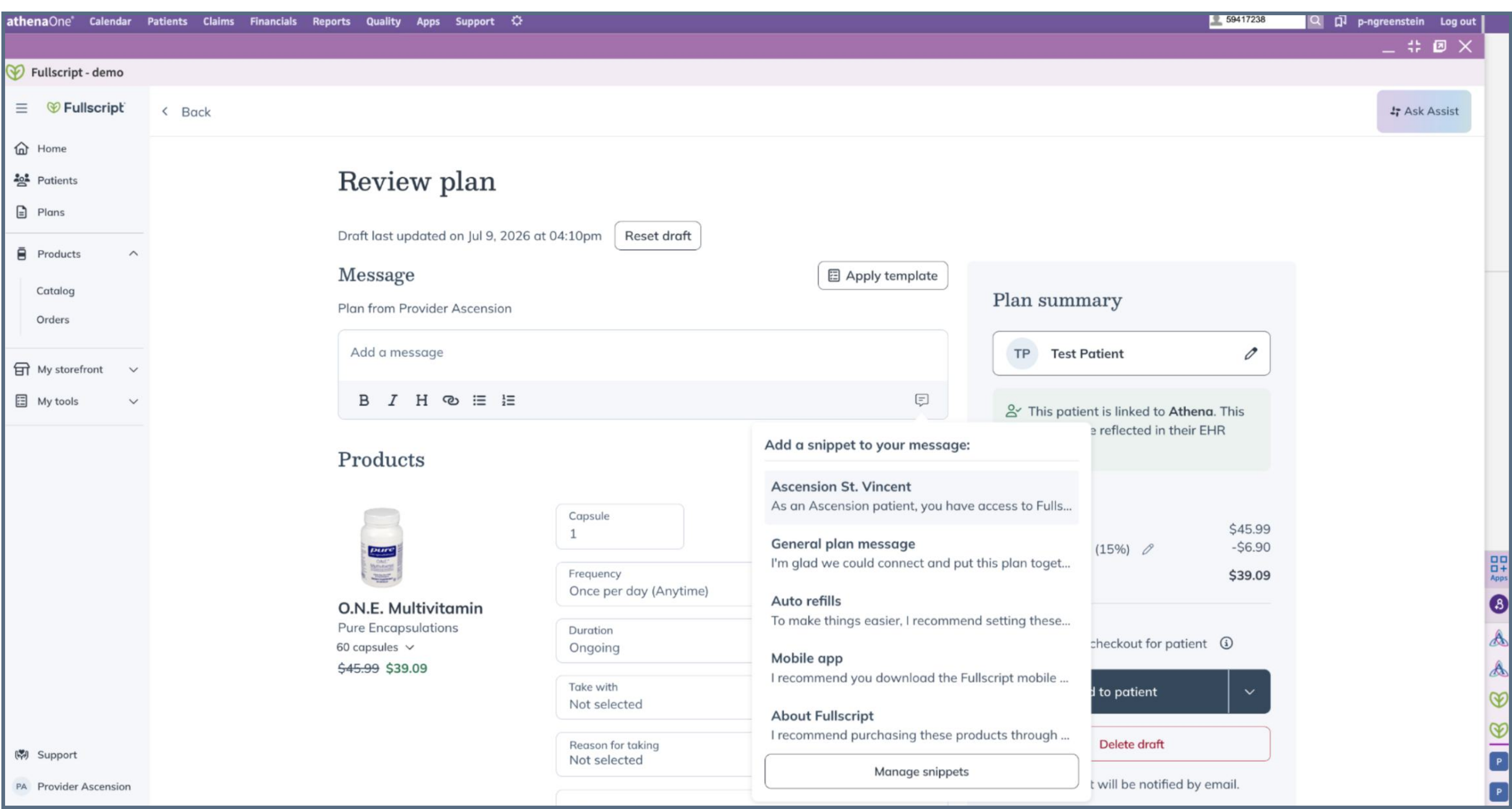
OR



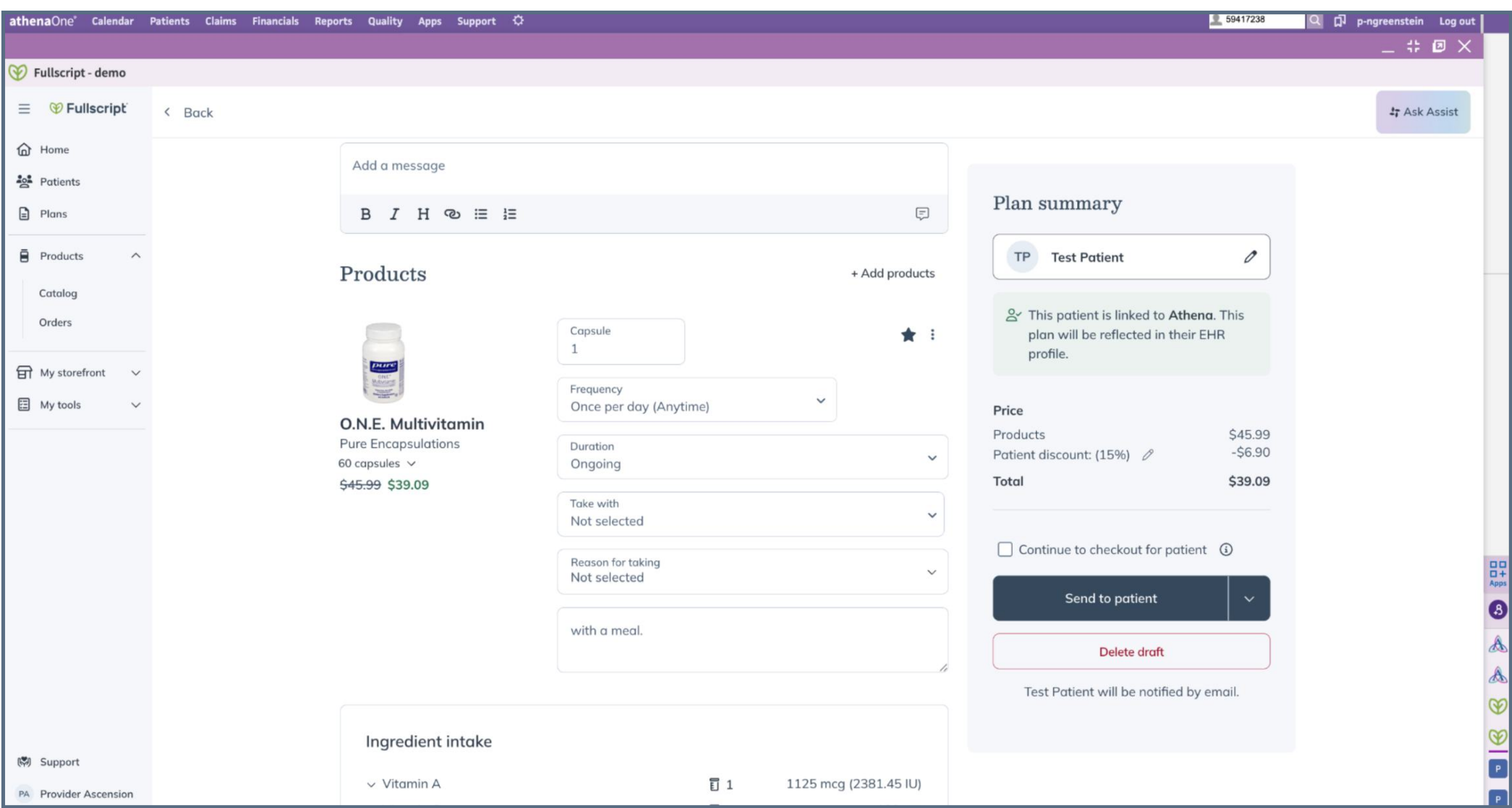
5. Click on ‘Review Draft’.



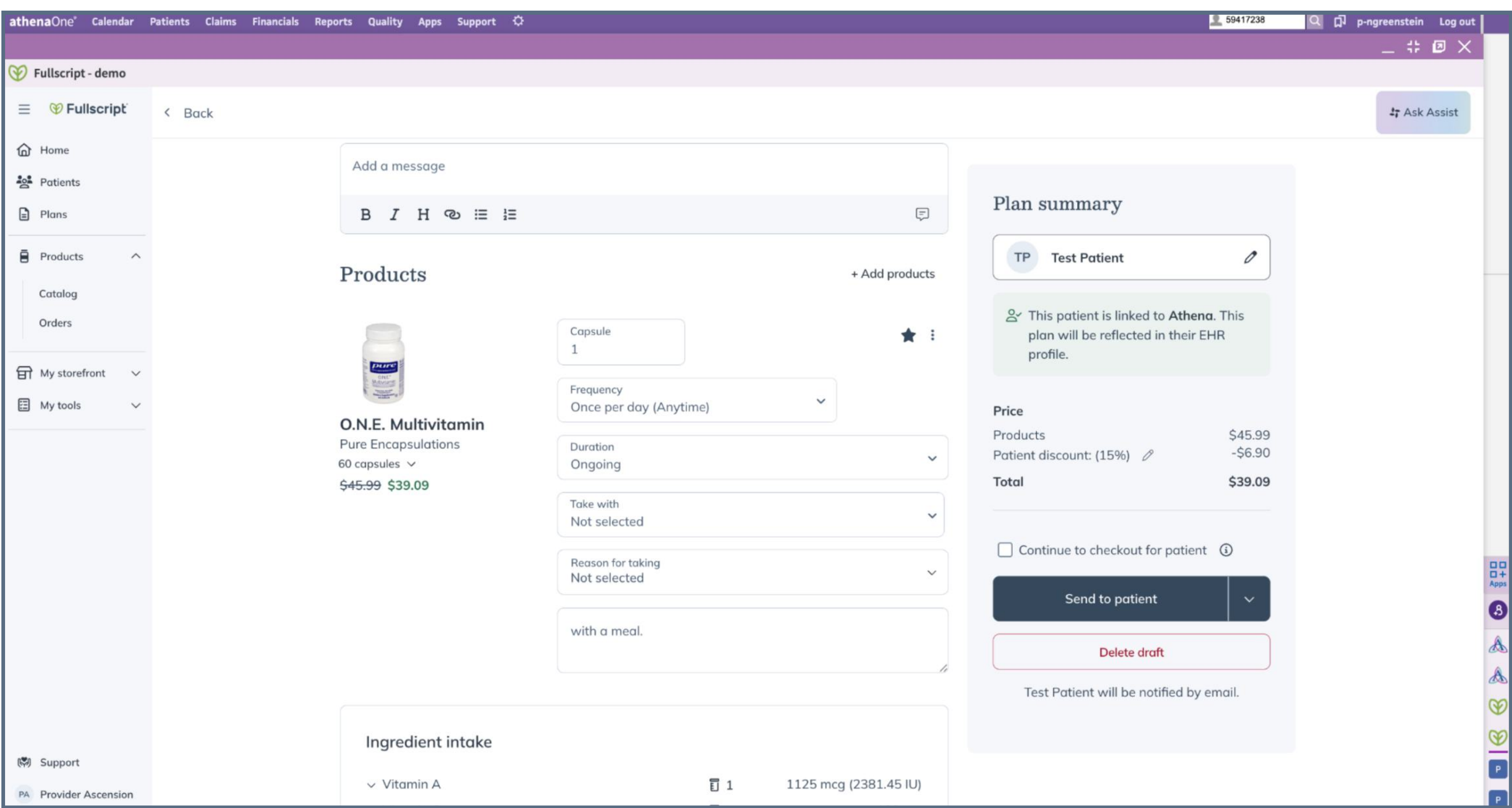
6. Add the Ascension snippet to the message box.



7. Update product dosage, frequency, duration, and details (e.g. Take With, Reason For Taking) if necessary.



8. Add Lifestyle Recommendations and/or Resources. For simplicity purposes, you can send the patient plan as is, without this included.

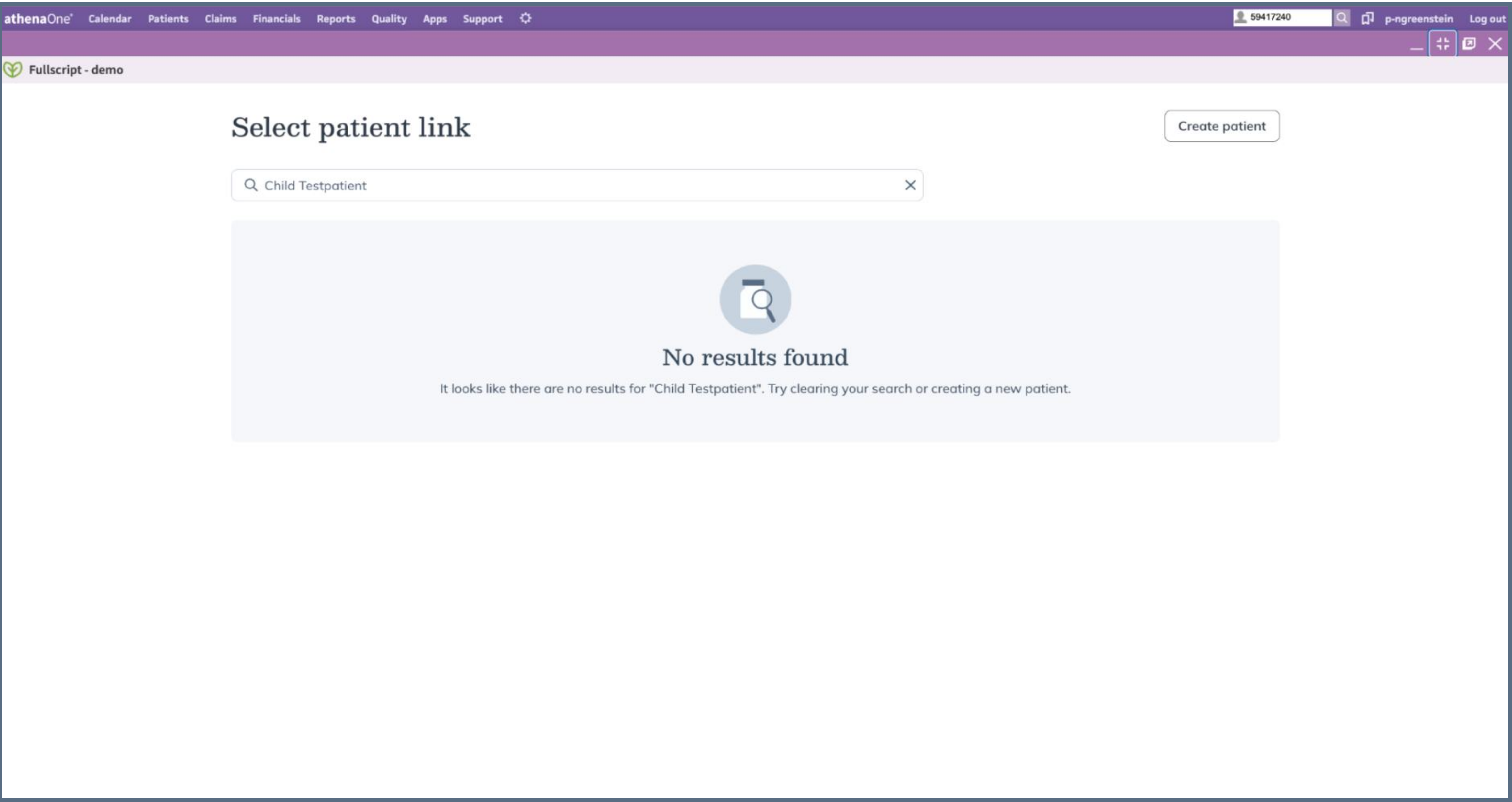


9. Select 'Send to patient'.

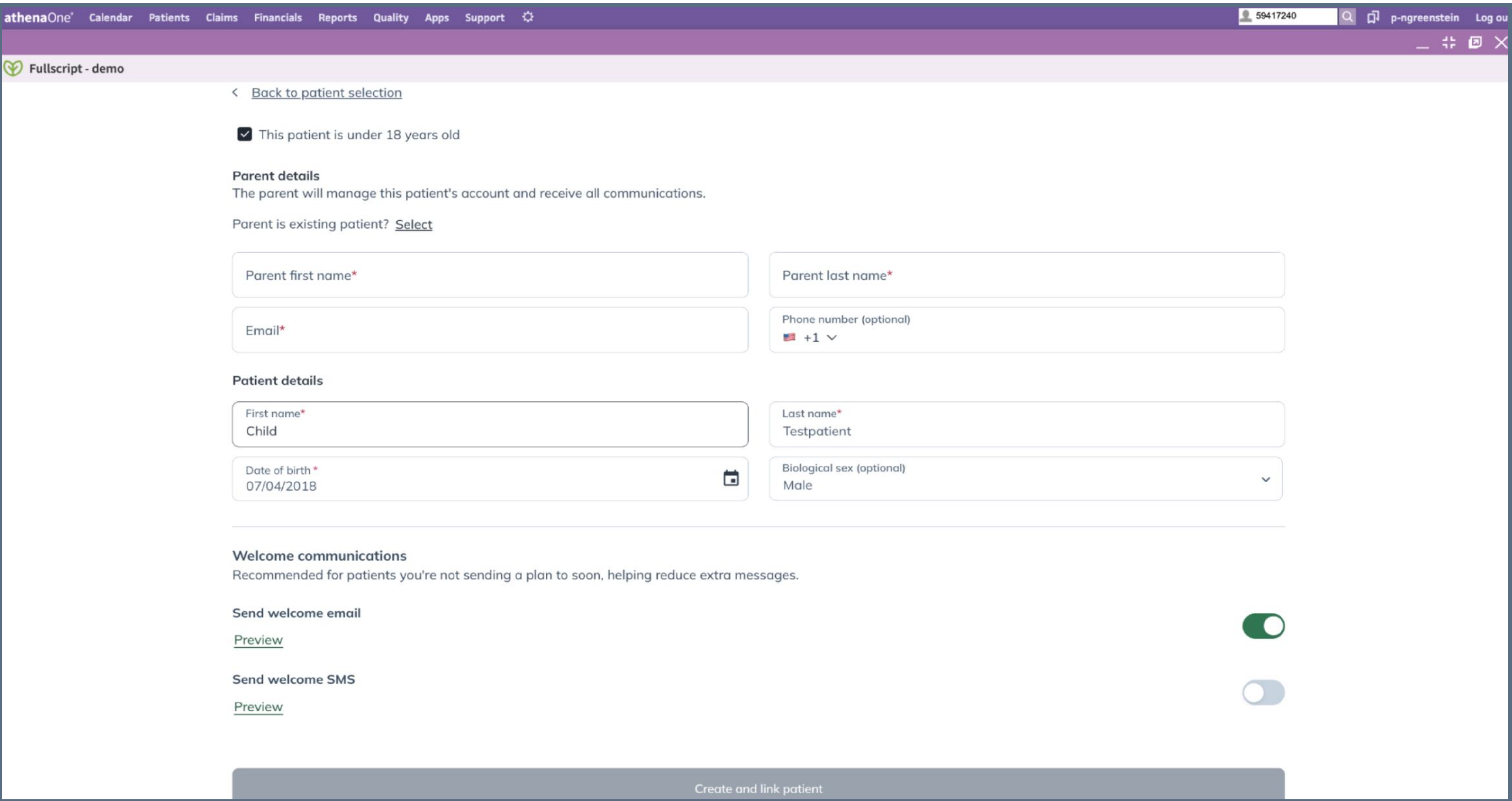
Patient Linking for Minors

Patients under the age of 18 will need to have a Fullscript account created/ linked.

- 1. Click on ‘Create Patient’.
- 2. Ensure ‘This patient is under 18 years old’ is checked’
- 3. Enter patient details



- 4. Click ‘Create and link patient’



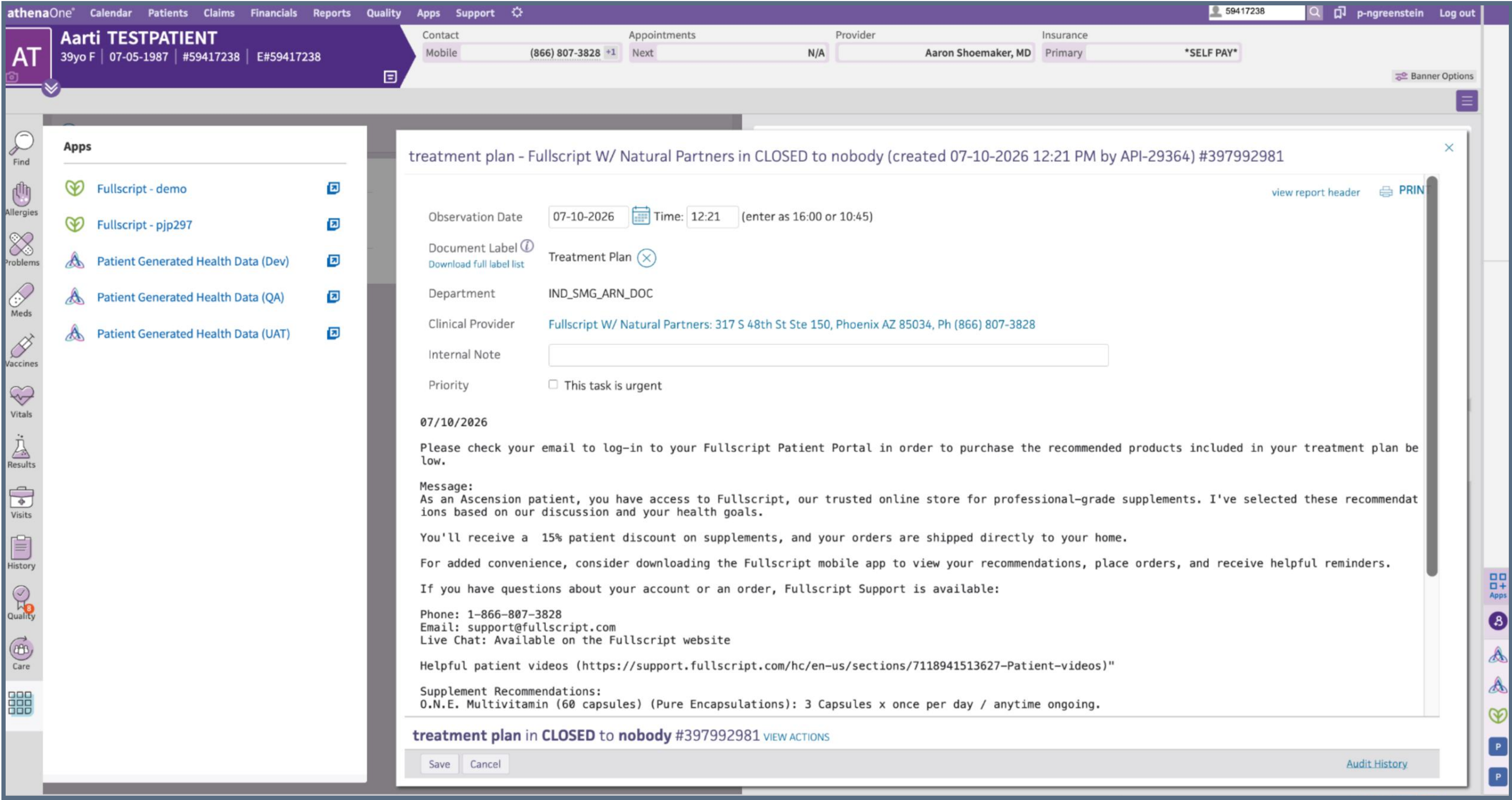
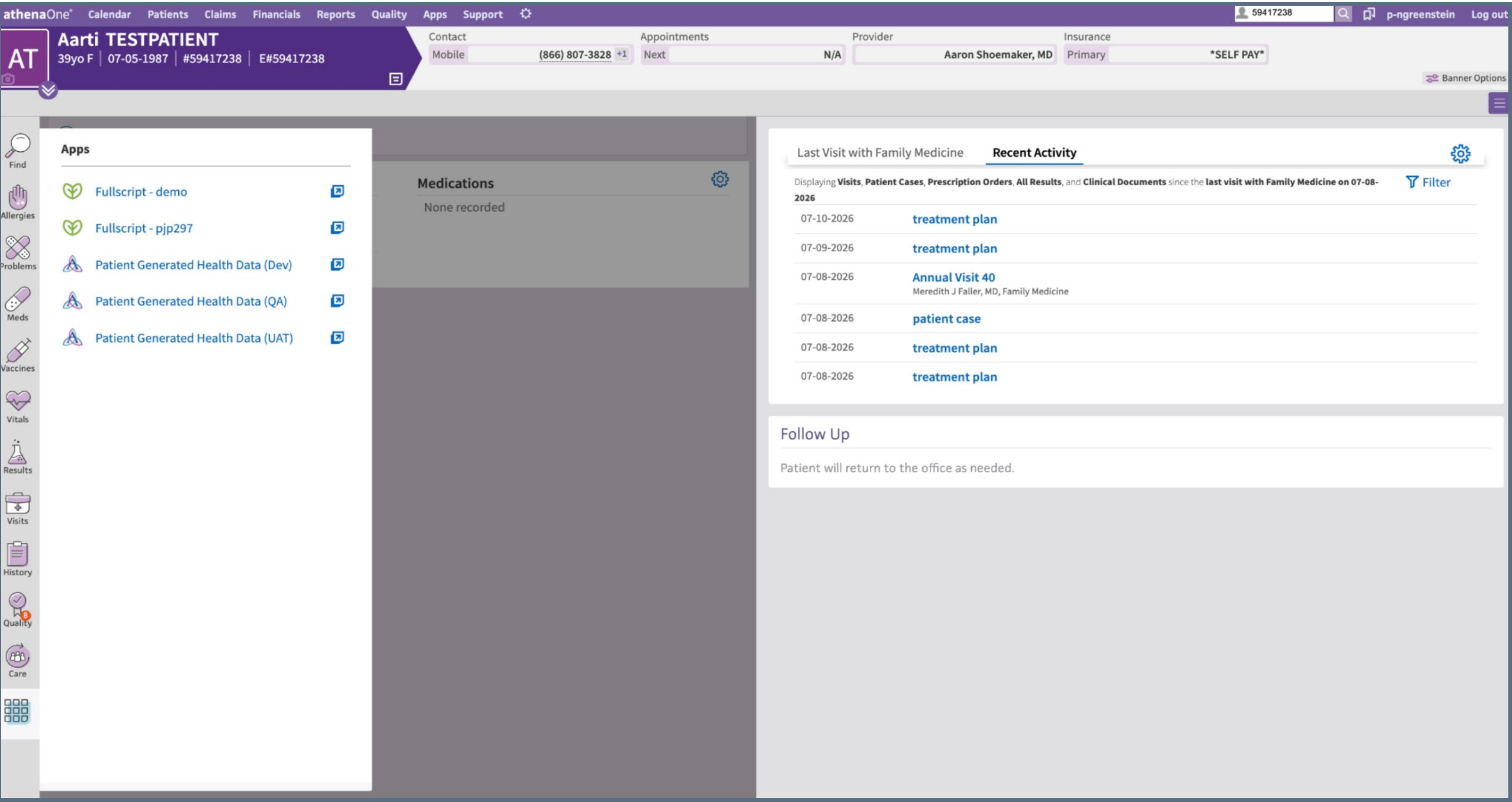
Treatment Plan Writeback Workflow

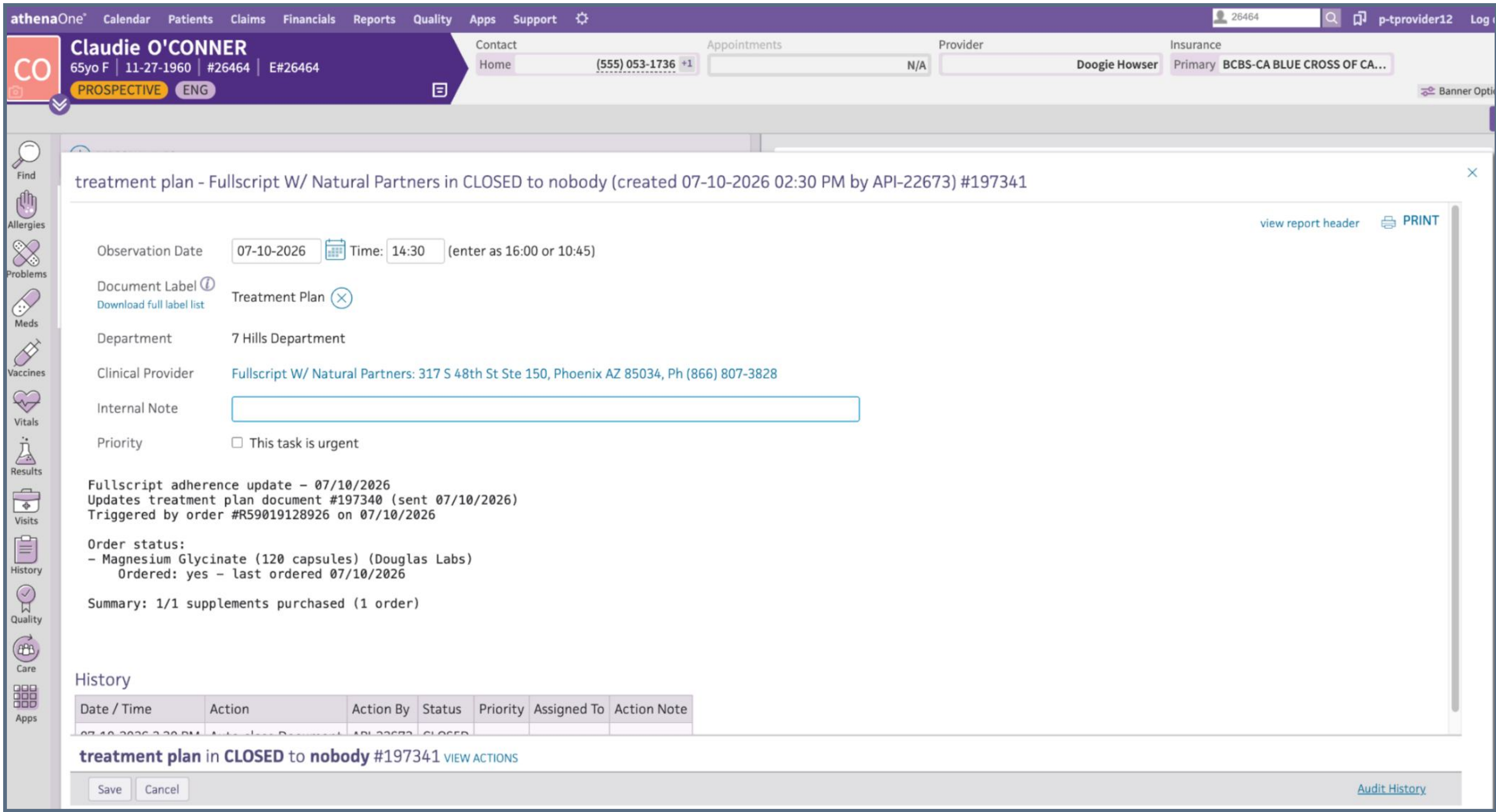
1. Provider submits recommendations

- The treatment plan is written back to Recent Activity as a consult note titled “Treatment Plan.”
- The note is added as plain text.
- It includes all products recommended by the provider.

2. Patient places an order

- A second writeback is added to Recent Activity, also titled “Treatment Plan.”
- This note includes any products ordered by the patient from the provider’s recommendation.
- It does not include any additional products purchased outside the provider’s original recommendations.





Current limitation

- Both writebacks currently use the same note title.
- The internal team is working to differentiate the titles so the recommendation note and order note are easier to distinguish.

MA Workflow

For MA's sending plans on behalf of a provider, follow the below step:

1. Upon launching Fullscript from athena, select a provider to write on behalf of
 - a. Select 'Start Recommendation'

